

SERVING CITIZENS AND BUSINESSES BETTER THROUGH TECHNOLOGY

- Initiatives that make Citizens' lives better
- Initiatives that create opportunities for Businesses
- Initiatives that build a better home and community

MyTransport.SG

- 140,000 commuters enjoy one-stop, personalised journey planning daily

PayNow

- 2.3 million registered mobile and NRIC registrations for instant funds transfers

Business Grants Portal

- 19,000 business grants applied through this one-stop portal
- 15% savings in businesses' time and opportunity costs

MyInfo Business

- 220,000 SMEs benefiting from ease of pre-filling business data at UOB, OCBC and DBS

Networked Trade Platform

- Under 1 hour to process trade permits, down from several days
- Single platform for managing trade permits than across multiple Declaring Agents
- 1,400+ businesses having one-stop access to trade financing and supply chain management services

MyInfo

- 5 minutes to apply for bank accounts and credit cards with pre-filled information and instant approvals, down from 3 days

SingPass Mobile

- 190,000 users seamlessly logging in without need for passwords

Healthy 365

- 1.7 million sign-ups walking to a healthier lifestyle through tech-enabled National Steps Challenge™

Moments of Life

- 2,000+ births electronically registered without queuing and manual form-filling since 2018
- Child immunisation records accessible on-the-go

Parking.sg

- 15 million coupon-free parking sessions and \$3.3 million in refunds since 2017

myResponder

- 39,000+ citizen life-savers around you
- 13 heart attack victims saved

Dementia Friends

- More than 40 missing seniors with dementia assisted through app community

OneService

- 90% of 290,000 municipal cases resolved within 11 days, down from 16 days

Smart Gravitrap

- About 50,000 traps deployed in HDB estates to monitor Aedes mosquito population

***Thank you to our citizen volunteers, innovative companies and all who have contributed to our Smart Nation!**